

# CASE STUDY

Cloud based Smart Manufacturing Solution Architecture and Global Deployment Definition

#### Client

A leading American home appliances manufacturer



### **Business Challenge**

Client wanted to embark on Industry 4.0 journey to drive business outcome leveraging a scalable, futureready, and cloud-enabled reference architecture that can be deployed across 9+ plants

- Disparate manufacturing system used for plant operations coupled with varying manufacturing IT landscapes across plants
- Complex manufacturing landscape with multiple legacy systems leading to data silos
  - Disintegrated architecture leading to gaps in data
    - Absence of a single source of truth across enterprises and plants



#### **ITC Infotech Solution**

ITC Infotech anchored multiple workshops with IT and business leadership teams of the customer to understand their existing landscapes, vision, challenges & priorities and designed a customized Industry 4.0 architecture

- Leveraged ITC Infotech's Industry 4.0 reference architecture for Manufacturing Data and Analytics Platform on cloud
- Defined IIoT deployment playbook and implementation roadmap for solution realization across plants
- Solution definition was compliant with OT cybersecurity
- Definition of data strategy based on prioritized use cases to be implemented in edge and cloud for production, planning & scheduling asset, and quality functions

## Business Benefits

Scalable architecture for seamless extensibility across 9+ plants & integration with enterprise systems



Site independent architecture to ensure greater computation at site and mitigate connectivity interruption to cloud



Data aggregation and classification for enterprise-level view, can be further drilled down to regional and plant level KPIs



#### About ITC Infotech

ITC Infotech is a leading global technology services and solutions provider, led by Business and Technology Consulting. ITC Infotech provides business-friendly solutions to help clients succeed and be future-ready, by seamlessly bringing together digital expertise, strong industry specific alliances and deep domain expertise. The company provides technology solutions and services to enterprises across industries through a combination of traditional and newer business models, as a long-term sustainable partner.

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